



TRS<sup>®</sup>

## TPA Total Recovery Solution<sup>®</sup> Reports

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February 2020

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## Descriptions of Available Reports

Name of Report	Description
Award Amount Summary by Member	Provides summary-level data on features heard, damages sought, amount awarded, and percentage awarded during given timeframe, by member company.
Award Amount Summary by State	Provides summary-level data on features heard, damages sought, amount awarded, and percentage awarded during given timeframe, by state and member company.
Company Visible	Lists companies TPA can view and file on behalf of and companies that can view TPA.
Feature Detail (Recovering or Responding)	Provides details for features filed or responded to by TPA during a given timeframe, including damages sought, feature status, member company, and claim rep. information.
Features Published (Recovering or Responding)	Provides details for features filed or responded to by TPA and heard during given timeframe, including damages sought, award amount, member company, and claim rep. information.
Features Withdrawn (Recovering or Responding)	Provides details for features filed or responded to by TPA and withdrawn during given timeframe, including damages sought, award amount, member company, and claim rep. information.
No Response – Features Pending	Lists features filed against member companies assigned to TPA that have an outstanding response as of the date the report is run.
Response Extension Requested Detail	Lists response extensions requested at the summary and feature level for assigned cases. Includes member company, date requested, and claim representative information.

## Sample Reports

### Award Amount Summary by Member (Recovering or Responding) (No PDF)



**Arbitration Forums, Inc.**  
**TPA - Recovering Award Amount Summary by Member**  
 Features Heard between 01/01/2018 and 07/25/2019  
**All Member Companies**

Member Company	Features Heard	Total Damages	Total Award	% Award
Alpha Insurance Co	2	\$3,579.90	\$3,276.63	92%
Beta Insurance Co	1	\$3,599.99	\$2,433.32	68%
<b>Totals:</b>	<b>3</b>	<b>\$7,179.89</b>	<b>\$5,709.95</b>	<b>80%</b>

MEMBER CONFIDENTIAL: May not be shared outside Arbitration Forums, Inc. or intended Member Company without Senior Management AND Member Company approval.  
 Report Generated: 07/25/2019

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**Arbitration Forums, Inc.**  
**TPA - Responding Award Amount Summary by Member Company**  
 Features Heard between 01/01/2019 and 02/28/2019  
**All Member Companies**

Member Company	Features Heard	Total Damages	Total Award	% Award
Alpha Insurance Co	1	\$6,254.00	\$1,876.20	30%
Beta Insurance Co	1	\$4,599.14	\$1,379.74	30%
<b>Totals:</b>	<b>2</b>	<b>\$10,853.14</b>	<b>\$3,255.94</b>	<b>30%</b>

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 Report Generated: 07/25/2019

### Award Amount Summary by State (Recovering or Responding) (No PDF)



**Arbitration Forums, Inc.**  
**TPA - Recovering Award Amount Summary by State**  
 Features Heard between 01/01/2018 and 07/25/2019  
**All Member Companies**

State	Features Heard	Total Damages	Total Award	% Award	Industry % Award
Puerto Rico	2	\$3,579.90	\$3,276.63	92%	92%
West Virginia	1	\$3,599.99	\$2,433.32	68%	68%
<b>Totals:</b>	<b>3</b>	<b>\$7,179.89</b>	<b>\$5,709.95</b>	<b>80%</b>	<b>80%</b>

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 Report Generated: 07/25/2019

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**Arbitration Forums, Inc.**  
**TPA - Responding Award Amount Summary by State**  
**Features Heard between 01/01/2018 and 07/25/2019**  
**All Member Companies**

State	Features Heard	Total Damages	Total Award	% Award	Industry % Award
Arkansas	2	\$6,767.44	\$5,317.96	79%	79%
Delaware	3	\$10,881.00	\$6,444.25	59%	59%
Florida	8	\$25,883.40	\$11,701.76	45%	42%
Hawaii	2	\$4,906.33	\$0.00	0%	35%
Puerto Rico	1	\$3,777.77	\$0.00	0%	0%
West Virginia	1	\$4,840.00	\$2,243.00	46%	46%
Wyoming	1	\$4,700.00	\$0.00	0%	0%
<b>Totals:</b>	<b>18</b>	<b>\$61,755.94</b>	<b>\$25,706.97</b>	<b>42%</b>	<b>42%</b>

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 Report Generated: 07/25/2019

## Company Visible (No PDF)

A	YOUR_COMPANY	PARADOX INSURANCE SERVICES
B	OTHER_COMPANY_CODE	04514
C	OTHER_COMPANY_NAME	BETA INSURANCE CO
D	RELATIONSHIP_TYPE	I_SEE

## Feature Detail (Recovering or Responding) (No PDF)

A	OCCURRENCE_STATUS	
B	AF_CASE_ID	180000085D-C1
C	AF_FILING_ID	180000085D-C1-D1
D	AF_FEATURE_ID	180000085D-C1-P1-F1
E	COUNTER_FEATURE	N
F	FEATURE_SUBMIT_DATE	12/19/2018
G	RESPONSE_SUBMITTED	Y
H	RESPONSE_DUE_DATE	01/18/2019
I	RESPONSE_DATE	12/19/2018
J	READY_TO_HEAR_DATE	12/27/2018
K	LOSS_DATE	12/17/2018
L	LOSS_CITY	

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M	LOSS_STATE	CA
N	LOSS_STATE_NM	California
O	TPA_COCODE	04515
P	TPA_CONAME	PARADOX INSURANCE SERVICES
Q	TPA_SUBSID	0002
R	TPA_SUBSID_NAME	PARADOX INSURANCE SERVICES OF CALIFORNIA
S	RECOVERING_COCODE	04513
T	RECOVERING_CONAME	ALPHA
U	RECOVERING_SUBSID	0002
V	RECOVERING_SUBSID_NAME	ALPHA
W	RECOV_CO_CLAIMNO	UG201812194121
X	RECOV_CO_REPFNAME	JOE
Y	RECOV_CO_REPLNAME	DEMANDER
Z	RECOV_REMIT_ADDR1	1130 Manhattan Beach Blvd
AA	RECOV_REMIT_ADDR2	
AB	RECOV_REMIT_CITY	Manhattan Beach
AC	RECOV_REMIT_STATE	CA
AD	RECOV_REMIT_ZIP	90266
AE	RECOV_REP_EMAIL	Testolfnotify@arbfile.org
AF	RECOV_REP_PHONE	813-931-4140
AG	RECOV_INSFNAME	FAR
AH	RECOV_INSLNAME	IS
AI	ADVERSE_COCODE	04514
AJ	ADVERSE_CONAME	BETA
AK	ADVERSE_SUBSID	0002
AL	ADVERSE_SUBSID_NAME	BETA
AM	ADVERSE_CO_CLAIMNO	UG201812194122
AN	FEATURE_TYPE	FEATURE
AO	COVERAGE_NAME	Collision
AP	POLICY_TYPE	Auto Policy
AQ	CASH_VALUE	
AR	FEATURE_NAME	2018 HONDA
AS	FEATURE_DEC_PUBLISH_DATE	
AT	FEATURE_STATUS	In Hearing
AU	DAMAGES_SOUGHT	\$3,970.00
AV	COMPANY_PAID_DAMAGES	\$3,649.00
AW	DEDUCTIBLE	\$446.00
AX	LEGAL_FEES	\$0.00
AY	PAYMENTS	\$125.00
AZ	PERSONAL_REP_COLL_HEARING	N
BA	PANEL_OF_THREE_COLL_HEARING	N
BB	ESH	Y

## Features Published Detail (Recovering or Responding) (No PDF)

A	AF_CASE_ID	1800000367-C1
B	AF_FILING_ID	1800000367-C1-D2
C	AF_FEATURE_ID	1800000367-C1-P2-F1
D	COUNTER_FEAT	Y
E	FEATURE_SUBMIT_DATE	04/17/2018
F	RESPONSE_SUBMITTED	Y
G	RESPONSE_DUE_DATE	05/17/2018
H	RESPONSE_DATE	04/17/2018
I	READY_TO_HEAR_DATE	04/17/2018
J	LOSS_DATE	04/09/2018
K	LOSS_CITY	
L	LOSS_STATE	PR
M	LOSS_STATE_NM	Puerto Rico
N	TPA_COCODE	04515
O	TPA_CONAME	PARADOX INSURANCE SERVICES
P	TPA_SUBSID	0002
Q	TPA_SUBSID_NAME	PARADOX INSURANCE SERVICES OF CALIFORNIA
R	RECOVERING_COCODE	04513
D	RECOVERING_CONAME	ALPHA INSURANCE CO
T	RECOVERING_SUBSID	0002
U	RECOVERING_SUBSID_NAME	ALPHA INSURANCE OF FLORIDA
V	RECOV_CO_CLAIMNO	CASPERSCLAIMNUMBER
W	RECOVERING_PARTY_REPFNAME	JOE
X	RECOVERING_PARTY_REPLNAME	DEMANDER
Y	RECOVERING_PARTY_ADDR1	1130 Manhattan Beach Blvd
Z	RECOVERING_PARTY_ADDR2	
AA	RECOVERING_PARTY_CITY	Manhattan Beach
AB	RECOVERING_PARTY_REMIT_STATE	CA
AC	RECOVERING_PARTY_REMIT_ZIP	90266
AD	RECOVERING_PARTY_REP_EMAIL	Testolfnofity@arbfile.org
AE	RECOVERING_PARTY_REP_PHONE	813-931-4140
AF	RECOVERING_PARTY_INSFNAME	CASPER
AG	RECOVERING_PARTY_INSLNAME	JONES
AH	ADVERSE_COCODE	04514
AI	ADVERSE_CONAME	BETA INSURANCE CO
AJ	ADVERSE_SUBSID	0002
AK	ADVERSE_SUBSID_NAME	BETA INSURANCE OF COLORADO
AL	ADVERSE_CO_CLAIMNO	BB20180417TPARESP1399
AM	FEATURE_TYPE	FEATURE
AN	COVERAGE_NAME	Collision
AO	POLICY_TYPE	Auto Policy
AP	FEATURE_NAME	2007 TOYOTA
AQ	FEATURE_DEC_PUBLISH_DATE	04/17/2018
AR	STATUS_TYPE	DECPUB
AS	DAMAGES_SOUGHT	\$1,235.35

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AT	COMPANY_PAID_DAMAGES_SOUGHT	\$1,212.12
AU	DEDUCTIBLE_AMT	\$0.00
AV	LEGAL_FEES	\$23.23
AW	PAYMENTS	\$0.00
AX	RECOVERABLE_AMOUNT	\$932.08
AY	DAMAGES_AWARD_AMT	\$909.09
AZ	DEDUCTIBLE_AWARD_AMT	\$0.00
BA	PAYMENT_AWARD_AMT	\$0.00
BB	LEGAL_FEES_AWARD_AMT	\$22.99
BC	TOTAL_AWARD_AMT	\$932.08
BD	ADVERSE_LIAB_ADMITTED	
BE	ADVERSE_LIAB_PROVEN	
BF	DAMAGE_DISPUTE	Y
BG	PERSONAL_REP_COLL_HEARING	N
BH	PANEL_OF_THREE_COLL_HEARING	N
BI	ESH	N



### Features Withdrawn (Recovering or Responding) (No PDF)

A	AF_CASE_ID	18000006C3-C1
B	AF_FILING_ID	18000006C3-C1-D1
C	AF_FEATURE_ID	18000006C3-C1-P1-F1
D	COUNTER_FEAT	N
E	FEATURE_SUBMIT_DATE	10/05/2018 13:23
F	RESPONSE_SUBMITTED	N
G	RESPONSE_DUE_DATE	11/05/2018 00:00
H	RESPONSE_DATE	
I	READY_TO_HEAR_DATE	
J	LOSS_DATE	03/15/2018 00:00
K	LOSS_CITY	Spokane
L	LOSS_STATE	WA
M	LOSS_STATE_NM	Washington
N	TPA_COCODE	04515
O	TPA_CONAME	PARADOX INSURANCE SERVICES
P	TPA_SUBSID	0002
Q	TPA_SUBSID_NAME	PARADOX INSURANCE SERVICES OF CALIFORNIA
R	RECOVERING_COCODE	04513
D	RECOVERING_CONAME	ALPHA
T	RECOVERING_SUBSID	0004
U	RECOVERING_SUBSID_NAME	ALPHA
V	RECOV_CO_CLAIMNO	AB5142
W	RECOVERING_PARTY_REPFNAME	JOE
X	RECOVERING_PARTY_REPLNAME	DEMANDER
Y	RECOVERING_PARTY_ADDR1	1130 Manhattan Beach Blvd
Z	RECOVERING_PARTY_ADDR2	
AA	RECOVERING_PARTY_CITY	Manhattan Beach
AB	RECOVERING_PARTY_REMIT_STATE	CA
AC	RECOVERING_PARTY_REMIT_ZIP	90266
AD	RECOVERING_PARTY_REP_EMAIL	Testolfnotify@arbfile.org
AE	RECOVERING_PARTY_REP_PHONE	813-931-4140
AF	RECOVERING_PARTY_INSFNAME	MIKE
AG	RECOVERING_PARTY_INSLNAME	BEAN
AH	ADVERSE_COCODE	04514
AI	ADVERSE_CONAME	BETA
AJ	ADVERSE_SUBSID	0008
AK	ADVERSE_SUBSID_NAME	BETA
AL	ADVERSE_CO_CLAIMNO	89456AB
AM	FEATURE_TYPE	FEATURE
AN	COVERAGE_NAME	Collision
AO	POLICY_TYPE	Auto Policy
AP	FEATURE_NAME	2016 CJ\HEVY
AQ	STATUS_TYPE	WITHDRAWN
AR	DAMAGES_SOUGHT	3245.00
AS	COMPANY_PAID_DAMAGES_SOUGHT	2,745.00
AT	DEDUCTIBLE_AMT	500.00

AU	LEGAL_FEES	0.00
AV	PAYMENTS	0.00

### No Response - Features Pending (No PDF)

A	OCCURRENCE_STATUS	
B	TPA_COCODE	4515
C	TPA_CONAME	PARADOX
D	TPA_SUBSID	0002
E	TPA_SUBSID_NAME	PARADOX
F	ADVERSE_COMP_CODE	04513
G	ADVERSE_COMP_NAME	ALPHA
H	LOSS_STATE	Tennessee
I	ADVERSE_COMP_SUBSID_CODE	04513-001
J	ADVERSE_COMP_SUBSID_NAME	ALPHA
K	COVERAGE	Collision
L	AF_FILING_ID	1900100000-C1-D1
M	ADVERSE_PARTY_CLAIM_NO	5646487
N	FEATURE_SUBMIT_DATE	07/01/2019
O	RESPONSE_DUE_DATE	07/31/2019
P	DAYS_LEFT_TO_RESPOND	6.00
Q	FEATURE	2016 MAZD
R	DAMAGE_CLAIM	\$986.04
S	RECOV_CODE	04514
T	RECOV_NAME	BETA
U	RECOV_CO_REPFNAME	A.
V	RECOV_CO_REPLNAME	SMITH
W	RECOV_REP_ADDR1	PO Box 98
X	RECOV_REP_ADDR2	
Y	RECOV_REP_CITY	Atlanta
Z	RECOV_REP_STATE	GA
AA	RECOV_REP_ZIP	30348
AB	RECOV_REP_EMAIL	asmith@alpha.com
AC	RECOV_REP_PHONE	555-555-5555
AD	RECOV_INSFNAME	BOB
AE	RECOV_INSLNAME	JONES
AF	LOSS_CITY	
AG	LOSS_DATE	09/29/2018
AH	LOSS_COUNTY	
AI	ON_HOLD	N
AJ	STATUS	INPROGRESS
AK	DEDUCTIBLE	\$250.00
AL	ESH	Y

## Response Extension Requested Detail



Arbitration Forums, Inc.

### TPA - Response Extension Requested Detail

Between 10/01/2019 to 02/03/2020

PASCO INSURANCE SERVICES

Member Company	Extension Request Count
Alpha Insurance Co	2
Beta Insurance Co	1
<b>Grand Totals:</b>	<b>3</b>

A	COMPANY_CODE	04513
B	COMPANY_NAME	Alpha Insurance Co
C	TPA_COCODE	04515
D	TPA_CONAME	PASCO INSURANCE SERVICES
E	CASE_ID	1900001a37-C1
F	EXT_ID	391
G	CLAIM_NUMBER	CAR201912061155R
H	INT_REF_DATA	
I	LOSS_STATE	Hawaii
J	EXTENSION_REQUEST_DATE	12/06/2019 12:03
K	EXTENSION_DURATION	15
L	EXTENSION_FROM_DATE	01/06/2020 00:00
M	EXTENSION_TO_DATE	01/21/2020 00:00
N	EXT_REQUEST_REP_NAME	Jack Demander
O	EXTENSION_REASON	Still Investigating
P	OTHER_COMPANIES_IN_THE_CASE	Beta Insurance Co
Q	ESH	N
R	TOTAL_FILINGS	1
S	TOTAL_FEATURES	1